



Financial Assistance Programs



Need help paying your utility bills on a regular basis?
 South Jersey Gas connects you to financial assistance options for residential customers.

PROGRAM	DESCRIPTION	CONTACT INFORMATION
Universal Service Fund (USF)	The New Jersey Board of Public Utilities created the Universal Service Fund program to help low-income households pay for electric and natural gas service. Eligible New Jersey customers pay no more than 6% of their income for their natural gas and electric service. The USF program is administered by the New Jersey Department of Community Affairs.	USF/LIHEAP Hotline: 866-240-1347 Visit: www.nj.gov/dca/divisions/dhcr/offices/usf.html
Home Energy Assistance Program (HEAP)	The Home Energy Assistance Program (HEAP) helps elderly, disabled and low-income New Jersey residents pay their energy bills. Payments vary depending on your income, household size, fuel type and heating region.	Call: 800-510-3102 Visit: www.nj.gov/dca/divisions/dhcr/offices/hea.html
Lifeline Assistance Program	Lifeline is a utility assistance program that offers \$225 to persons who meet the eligibility requirements of the Pharmaceutical Assistance to the Aged and Disabled program or who receive Supplemental Security Income.	Call: 800-792-9745 Visit: www.state.nj.us/humanservices/doas/home/lifelinedetail.html
NJ Shares	NJ Shares assists income-eligible households in paying their energy, telephone and water bills. New Jersey SHARES provides relief to people who are not eligible for other types of assistance.	Call: 866-657-4273 Visit: www.njshares.org
NJ Comfort Partners	NJ Comfort Partners is a free energy saving and energy education program for qualified low-income customers. The program helps you save energy and money and helps make your home more energy-efficient.	Call: 888-773-8326 Visit: www.njcleanenergy.com/residential/programs/comfort-partners/comfort-partners
Temporary Relief for Utility Expenses (TRUE)	Temporary Relief for Utility Expenses (TRUE) is a one-time program designed to help low-to-moderate income households in New Jersey. The intent of the program is to help those who are experiencing economic hardships and struggle to pay their natural gas and electric bills. The Affordable Housing Alliance is the administrator of the TRUE program and is funded by the New Jersey Board of Public Utilities (BPU).	Call: 732-982-8710 Visit: www.njpoweron.org
Payment Assistance for Gas and Electric (PAGE)	The PAGE energy assistance program benefits homeowners and renters who are NJ residents; have not have received USF in the past 6 months or HEA within the last heating season, facing a crisis situation that includes a documented notice of overdue payment for gas and/or electric service, and have a past history of making regular payments towards their utility bills.	Call: 732-982-8710 Visit: www.njpoweron.org
Catholic Charities Financial Assistance	People of all backgrounds and religions may receive help paying bills to avoid a disconnection of services.	Call: 856-342-4100 Visit: www.needhelppaying-bills.com/html/camden_catholic_charities_assi.html

CUSTOMER SERVICE 1-888-766-9900 Mon-Fri 7AM to 8PM / Sat 9AM to 2PM
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